



Service agreement between Play Partners Pty Ltd

And

Date

Play Partners operates under the NDIS Code of Conduct. In providing supports or services to people with disability, a person covered by the Code must:

- act with respect for individual rights to freedom of expression, self-determination and decision-making in accordance with applicable laws and conventions*
- respect the privacy of people with disability*
- provide supports and services in a safe and competent manner, with care and skill*
- act with integrity, honesty and transparency*
- promptly take steps to raise and act on concerns about matters that may impact the quality and safety of supports and services provided to people with disability*
- take all reasonable steps to prevent and respond to all forms of violence against, and exploitation, neglect and abuse of, people with disability*
- take all reasonable steps to prevent and respond to sexual misconduct. This includes the responsibility to provide services and supports in a safe and competent manner with care and skill.*



Play Partners Pty Ltd is a registered NDIS provider and so must also comply with NDIS practise standards. This includes responsibility to make sure each NDIS participant accesses services and supports that are:

- free from violence, abuse, neglect, exploitation or discrimination*
- in a safe environment that is appropriate to their needs*
- where any risks to them are identified and managed*
- where their needs are met by workers who are competent in relation to their role, hold relevant qualifications and expertise and experience in providing person centred support*
- where incidents are acknowledged responded to and well managed and learned from.*

Description of services to be provided by Play Partners

Therapy type	Frequency	Location	Date
Initial assessment	once	Play Partners	

Service details

Allocated hours	Cost per hour	Total cost	Additional comments
1	\$193.99	\$193.99	

Reporting progress

Progress will be documented in electronic records and communicated with the participant or the participant's parent/ guardian throughout the duration of the service agreement. A progress report will be provided for an NDIS plan review. Any other review or support letters can be requested as required.



Changes to this Service Agreement

If changes to the supports or their delivery are required, they will be discussed, documented and signed in writing by provider and participant. Participants are encouraged to consider options and seek advice as required.

Cancellation Policy

If an appointment is cancelled after 3pm the day prior to the appointment, 90% of the NDIS therapy cost will be charged to the participant's plan.

Name:

Signature

Date

Provider name: Play Partners Pty Ltd

Signature: 

Date